Hilton Campus Programs SCHOOL NAME

DATE







2020 Internship Opportunities

HILTON CORPORATE SUMMER INTERNSHIPS



10-week program running from June to mid-August in McLean, Dallas and Memphis

AREAS OF FOCUS



LEARNING & DEVELOPMENT

REVENUE MANAGEMENT

HUMAN RESOURCES

LEGAL

GLOBAL BRANDS & COMMERCIAL SERVICES

INTERNSHIP OVERVIEW

- 10-Weeks of Hands-On Experience
- Available to Freshman, Sophomores, & Juniors
 - Access to Executive Leadership
 - Work on Meaningful Projects
 - Social & Community Networking Events
 - Access to Hilton Work Perks

INTERNS ENGAGE IN A VARIETY OF PROGRAMMING

Events

- Social Events
- Hotel Immersion
- Community Service
- Closing Celebration

Skills Development

- Presentation Skills
 Workshop
- Resume Development Support
- Final Presentation

Leadership Exposure

- Executive Speaker Series
- Lunch with CEO Chris Nassetta

Mentorship

Mentorship Program



APPLICATION & INTERVIEW PROCESS



Preferred Backgrounds

- Hospitality
- Finance
- Data Analytics
- Communications
- Business

<u>Key Skills</u>

- Strong analytics
- Project management skills
- Written & verbal presentation experience
- Primary research skills



Interview Format

 Recorded 30-minute submission video



Interview Format

 Phone interview with Campus team recruiter



Interview Format

• Additional 30-minute interview with Business Leader or HR Leader

<u>To be considered apply on Handshake and on</u> <u>Jobs.Hilton.com by October 24th.</u>



MDP Opportunities

HILTON MANAGEMENT DEVELOPMENT PROGRAM (MDP)



6 month development program at properties nationwide

AREAS OF FOCUS

PROPERTY OPERATIONS

FRONT OFFICE

HOUSEKEEPING

CULINARY

FINANCE & ACCOUNTING

FOOD & BEVERAGE

MDP OVERVIEW

- 6-8 Week General Rotation & 16-18 Week Focus
 on Discipline
 - Full-Time with competitive entry-level
 management salary
 - Job Placement Opportunities after successful completion
 - Access to Hilton Work Perks

FREQUENTLY ASKED QUESTIONS

What is the goal of the MDP?

To identify top talent that aligns with the drive and ambition that it takes to lead a successful hotel.

Why are there two rotations in the program?

MDP includes a general rotation and a specialized rotation. The general rotation allows you to establish key contacts within your hotel so when you do become a manager, you know who to contact and you know how those other departments function. The second rotation allows you to dive deeper into a specific function that aligns with your interests.

What do the first few weeks of the program look like?

To kick-off the MDP, you travel to McLean for orientation. During this time, you learn more about your role and create relationships with your fellow MPDs.

Are there mentorship opportunities available through the program?

Throughout your MDP experience, you will be assigned a corporate mentor as well as receive training from our learning platform-Hilton University.



APPLICATION & INTERVIEW PROCESS



CAMPUS PORTAL NAME DATE TBD

Preferred Backgrounds

- Hospitality
- Finance
- Communications
- Business
- Marketing

Key Skills

- Project management
- Written & verbal presentation experience
- Primary research



Interview Format

 Recorded 30-minute submission video



Interview Format

• Phone interview with Campus team recruiter



Interview Format

• Additional 30-minute interview with Business Leader or HR Leader

<u>To be considered apply on Handshake and on</u> <u>Jobs.Hilton.com by October 24th.</u>



On-Property Internship Opportunities

ON-PROPERTY INTERNSHIPS



10-week program running from June to mid-August at properties nationwide

AREAS OF FOCUS

EVENT SERVICES

FRONT OFFICE

HOUSEKEEPING

HUMAN RESOURCES

SALES & MARKETING

FINANCE & ACCOUNTING

REVENUE MANAGEMENT

FOOD & BEVERAGE

INTERNSHIP OVERVIEW

- 10-Week Hands-On Experience
 - 1 Week General Rotation
- Remaining 9 Weeks in Line-Level Operational Role
 - Available to Freshman, Sophomores, & Juniors
 - Exposure into all Areas of Hospitality
 - Property Mentor
 - Resume Development Support
 - Access to Hilton Work Perks

APPLICATION & INTERVIEW PROCESS



CAMPUS PORTAL NAME DATE TBD

Preferred Backgrounds

- Hospitality
- Finance
- Communications
- Business
- Marketing

<u>Key Skills</u>

- Project management
- Written & verbal presentation experience
- Primary research





<u>Interview Format</u>

 Recorded 30-minute submission video

Interview Format

Phone interview with recruiter



Interview Format

 Additional 30-minute interview with Department Head and/ or Director of Human Resources

<u>Applications will be accepted on a rolling basis.</u> <u>Please see Jobs.Hilton.com to apply.</u>



2020 HRCC/RMCC Opportunities

HILTON GRADUATE OPPORTUNITES

Our HRCC and RMCC openings are located in Dallas, TX

CONTACT CENTER TEAM LEADER

- Full-Time Role
- Perfect for May Graduating Seniors with interest in Hospitality, Human Resources, and Management
- Virtually support a team of agents that are motivated to provide positive guest experiences
- Access to Hilton Work Perks like Travel Discounts and PTO
- Full Health & Wellness Benefits

REVENUE SPECIALIST

- Full-Time Role
- Perfect for Graduating Seniors with interest in Hospitality, Business, Finance, & Economics
- Interaction with Hotel Executive Team & Regional Revenue Management Leadership
- Access to Hilton Work Perks like Travel Discounts and PTO
- Full Health & Wellness Benefits





APPLICATION & INTERVIEW PROCESS FOR CONTACT CENTER TEAM LEADER



DATE TBD

Preferred Backgrounds

- Hospitality
- Finance
- Data Analytics
- Communications
- Business

Roynd 1 Interview Recruiter



<u>Interview Format</u>

 Recruiter prescreening interview (in person or Digital)

Interview Format

 Virtual interview with HRCC Director



Interview Format

 Rotational interviews with our Leadership team in Dallas

<u>Applications will be accepted on a rolling basis.</u> <u>Please see Jobs.Hilton.com to apply.</u>

APPLICATION & INTERVIEW PROCESS FOR REVENUE SPECIALIST



Preferred Backgrounds

- Hospitality
- Finance
- Data Analytics
- Communications
- Business



Interview Format

 Recorded 30-minute submission video



<u>Interview Format</u>

 Phone interview with team recruiter



Interview Format

 45 minute interview with two business leaders (either in person or virtual, depending on location)

<u>Applications will be accepted on a rolling basis.</u> <u>Please see Jobs.Hilton.com to apply.</u>